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FIRST RELEASE



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GODINA / YEAR VIII

SARAJEVO, 31.10.2023.

BROJ / NUMBER 1

INFORMACIONO DRUŠTVO

INFORMATION SOCIETY

KORIŠTENJE INFORMACIONO - KOMUNIKACIJSKIH TEHNOLOGIJA U DOMAĆINSTVIMA I POJEDINAČNO, 2023., prvi rezultati

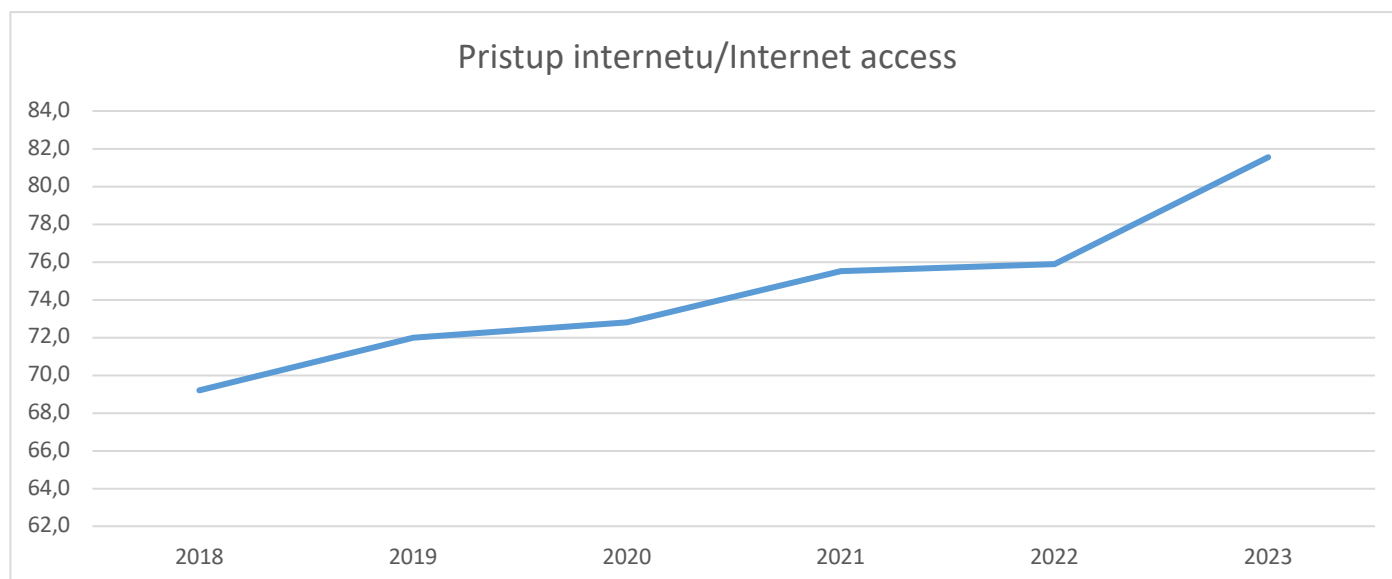
Usage of information and communication technologies in households and individuals 2023, first results

DOMAĆINSTVA / HOUSEHOLDS

Pristup internetu u domaćinstvu / Internet access in the household	%
Procenat domaćinstava koja imaju pristup internetu <i>Percentage of households with Internet access</i>	81,6
Procenat domaćinstava koja nemaju pristup internetu <i>The percentage of households that do not have access to the Internet</i>	18,3
Procenat domaćinstava koja ne znaju da li imaju pristup internetu <i>Percentage of households that do not know whether they have Internet access</i>	0,1

G.1.1. Procenat domaćinstava koja imaju pristup internetu, Bosna i Hercegovina

G.1.1 Percentage of households with access to computers and the Internet, Bosnia and Herzegovina



Pojedinci: Upotreba interneta

Individuals: Use of the internet

%

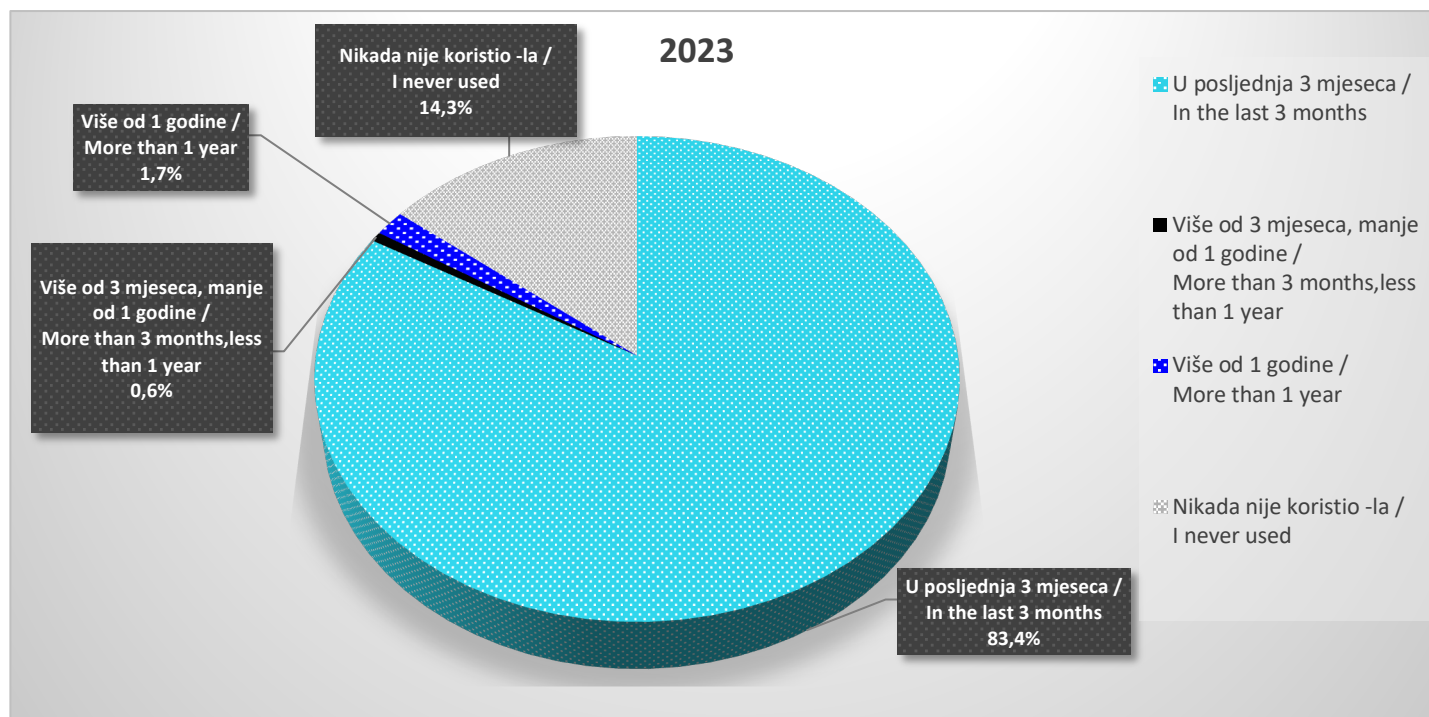
Pojedinci zadnji put koristili internet:

Individuals used the Internet last time

<input type="checkbox"/>	U posljednja 3 mjeseca / In the last 3 months	83,4
<input type="checkbox"/>	Više od 3 mjeseca (manje od 1 godine) / More than 3 months (less than 1 year)	0,6
<input type="checkbox"/>	Više od 1 godine / More than 1 year	1,7
<input type="checkbox"/>	Nikada nisam koristio - la / Never used	14,3

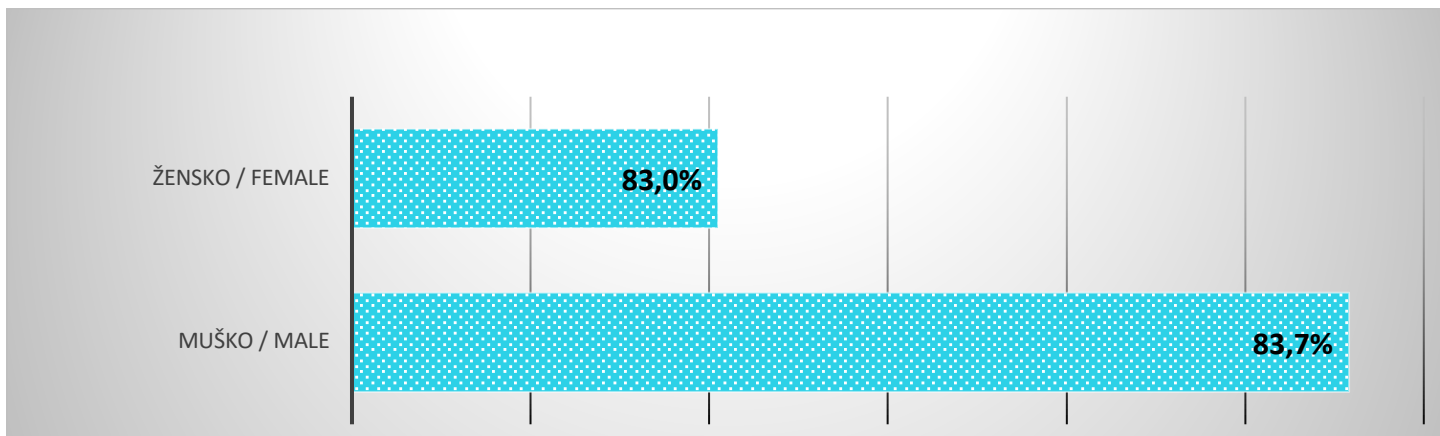
G.1.2. Procenat pojedinaca, zadnji put koristili internet, Bosna i Hercegovina

G.1.2 Percentage of Individuals used the Internet the last time, Bosnia and Herzegovina



G.1.3 Udio korisnika internet prema spolu, 2023. Bosna i Hercegovina¹:

G.1.3 Internet usage by individuals, by gender, 2023., Bosnia and Herzegovina:

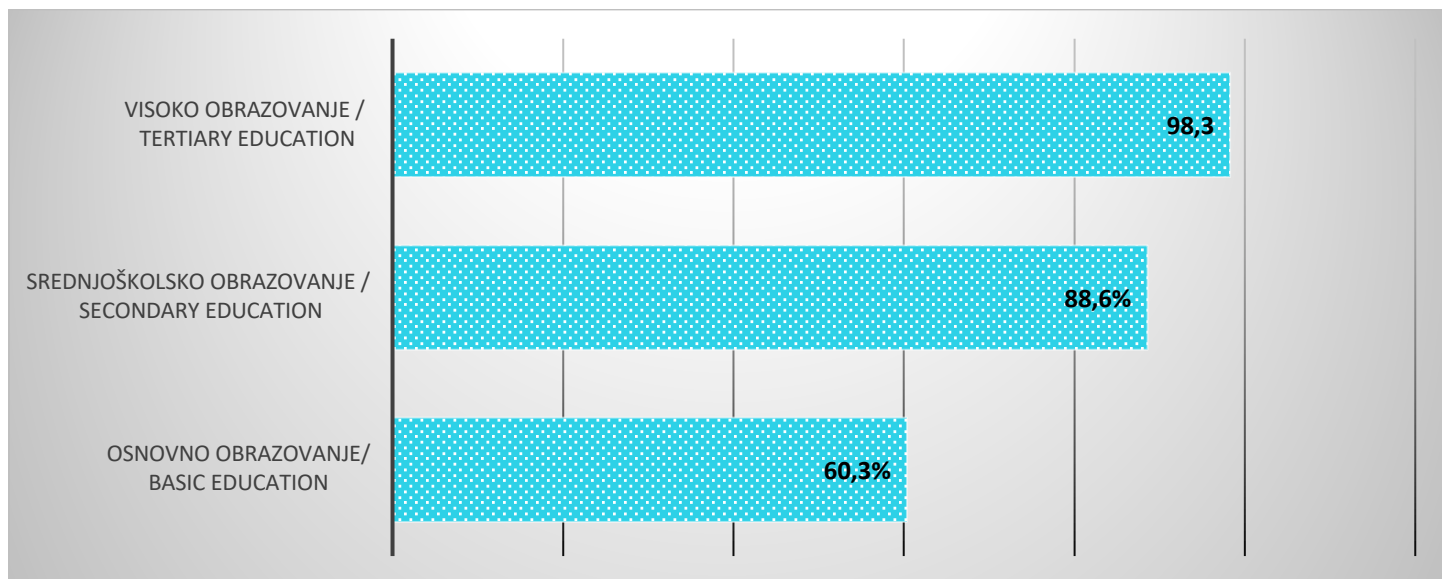


¹ Podaci se odnose na osobe koje koriste internet u posljednja 3 mjeseca.

The data refers to persons who use the Internet in the last 3 months.

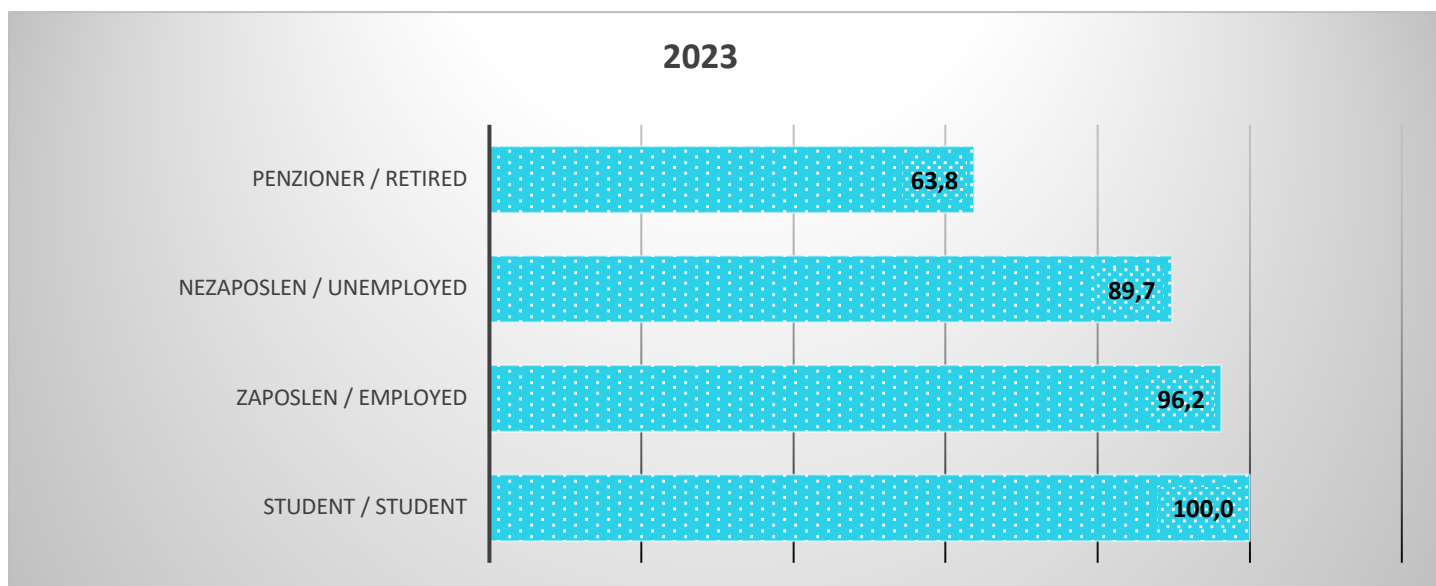
G.1.4 Udio korisnika interneta prema nivou obrazovanja, 2023. Bosna i Hercegovina²:

G.1.4 Internet usage by individuals, by level education, 2023., Bosnia and Herzegovina:



G.1.5 Udio korisnika interneta, prema radnom statusu, 2023. Bosna i Hercegovina³:

G.1.5 Internet usage by individuals, by to employment situation, 2023., Bosnia and Herzegovina:



² Podaci se odnose na osobe koje koriste internet u posljednja 3 mjeseca.

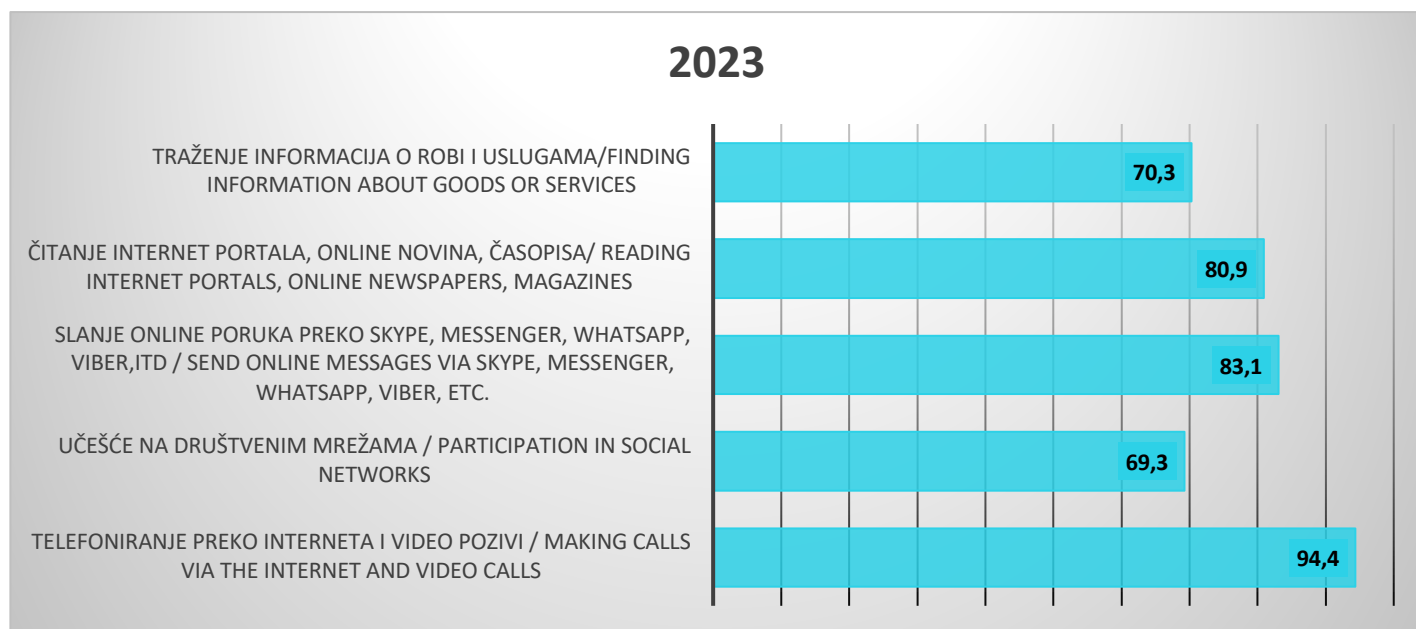
The data refers to persons who use the Internet in the last 3 months.

³ Podaci se odnose na osobe koje koriste internet u posljednja 3 mjeseca.

The data refers to persons who use the Internet in the last 3 months.

G.1.6. Najčešći razlog korištenja interneta u privatne svrhe u 2023. Bosna i Hercegovina:⁴

G 1.6 The most common reason for using the Internet for private purposes in 2023., Bosnia and Herzegovina:

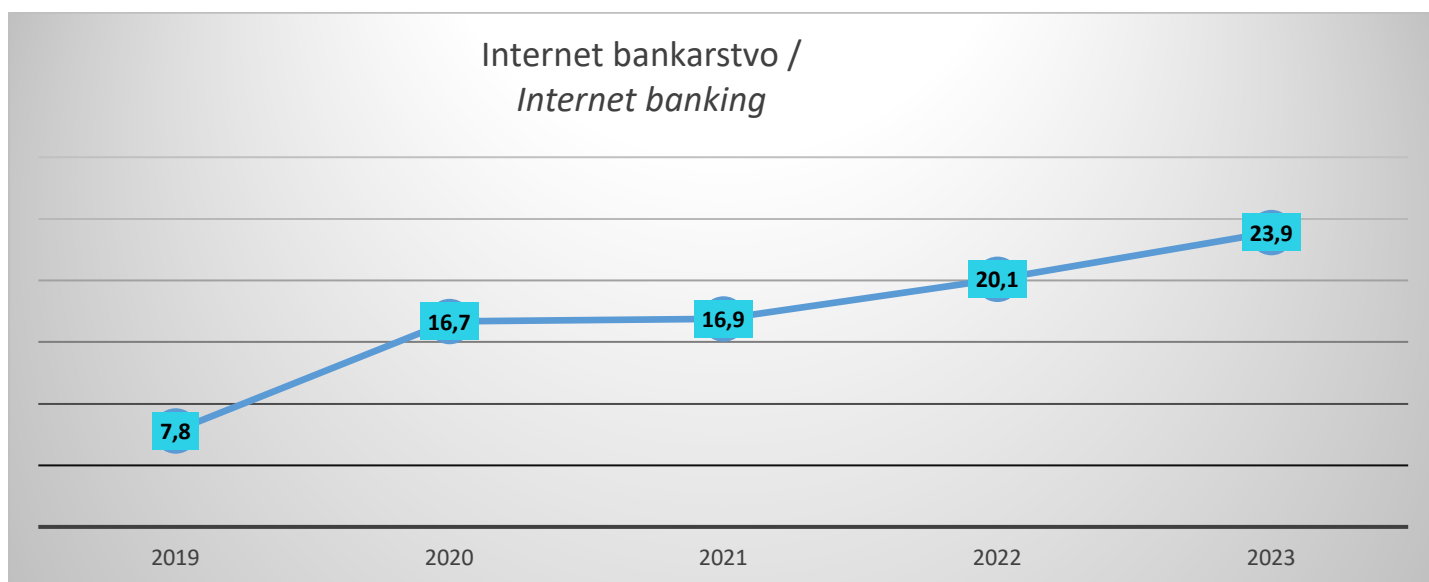


Od ukupnog broja pojedinaca koji koriste internet u zadnja 3 mjeseca, njih 23,9% koristi internet bankarstvo.

Of the total number of individuals who use the Internet in the last 3 months, 23.9% use Internet banking

G.1.7. Korištenje usluge internet bankarstvo, Bosna i Hercegovina:

G.1.7 Use of internet banking service, Bosnia and Herzegovina:

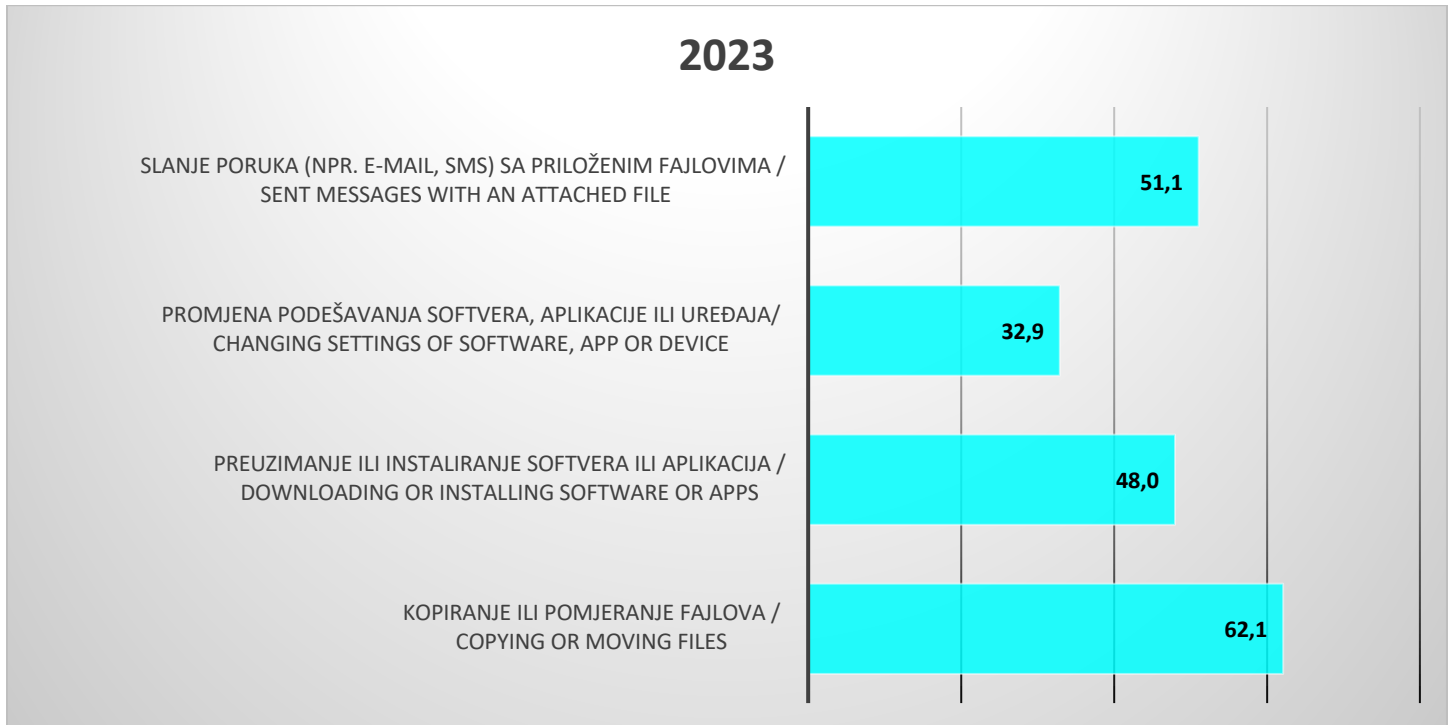


⁴ Podaci se odnose na osobe koje koriste internet u posljednja 3 mjeseca.

The data refers to persons who use the Internet in the last 3 months.

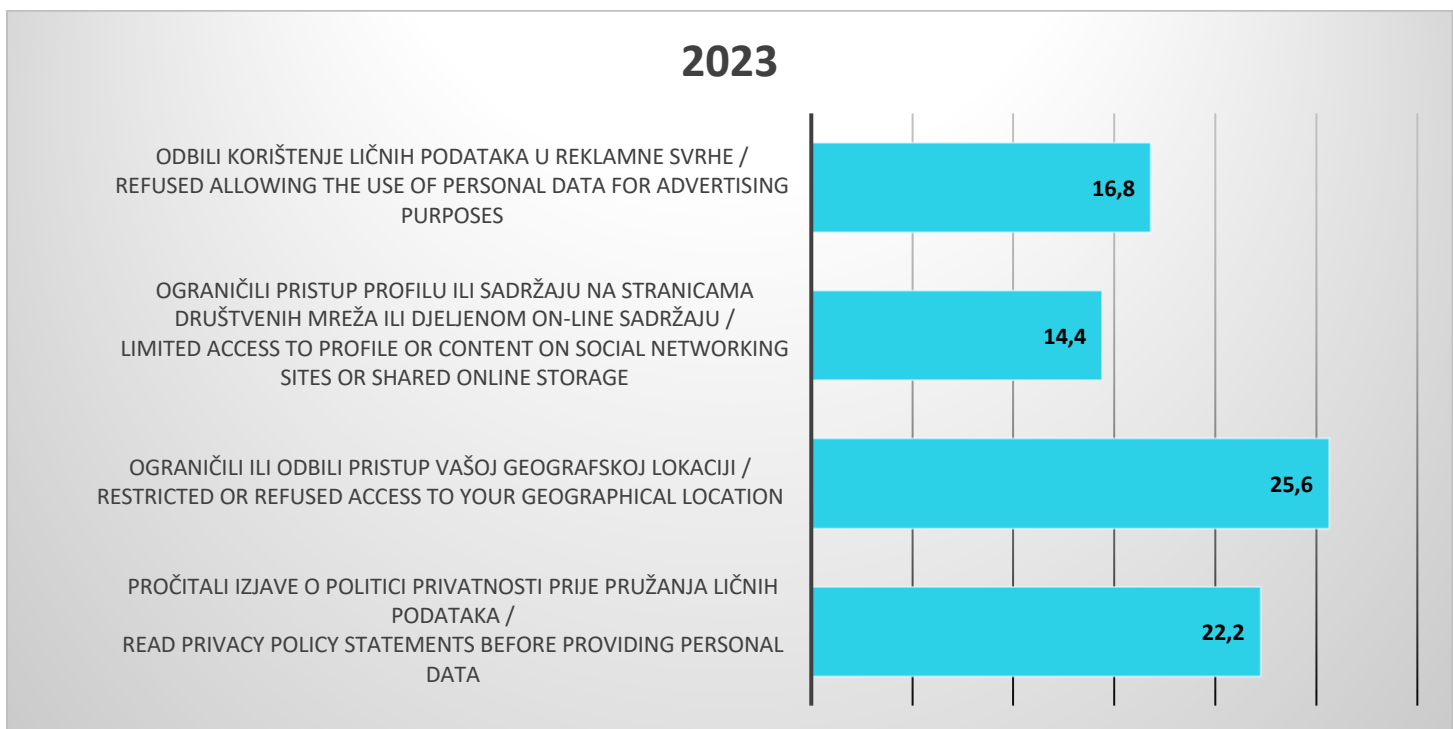
G.1.8. Koju od sljedećih aktivnosti ste najčešće koristili u posljednja 3 mjeseca?

G.1.8 Which of the following activities have you carried out in the last 3 months?



G.1.9. Koju od sljedećih aktivnosti ste najčešće koristili za upravljanje svojim ličnim podacima preko interneta u posljednja 3 mjeseca?

G.1.9 Which of the following activities have you most often used to manage your personal data online in the last 3 months?



METODOLOŠKA OBJAŠNENJA

Svrha istraživanja

Svrha ovoga istraživanja je prikazati nivo upotrebe računara i ostalih informaciono-komunikacijskih tehnologija, te broj osoba u Bosni i Hercegovini koji su korisnici interneta, i za koje se svrhe upotrebljava internet. Ovi podaci čine važan izvor informacija za provođenje politika u sektoru informacijskog društva.

Pravna osnova

Koncepti i definicije koje se primijenjuju za IKT istraživanja usklađeni su sa Eurostatovom metodologijom za statistike o Informacionom društvu, 2022., sa regulativom Evropskog parlamenta i Vijeća br.808/2004 o statistici Zajednice o informacionom društvu.

Jedinice posmatranja

Jedinica posmatranja je domaćinstvo izabrano u uzorak, a jedinica anketiranja je član domaćinstva koji ima između 16 i 74 godine starosti.

Metoda prikupljanja podataka

Podaci su prikupljeni putem telefonskog anketiranja (CATI).

Veličina uzorka

Uzorak je dizajniran kao troetažno stratifikovani slučajno izabrani uzorak. Jedinice uzorkovanja prve etape su jedan ili više popisnih krugova. Slučajno izabrana domaćinstva sa bar jednim članom domaćinstva starosti 16-74 godine unutar tih popisnih krugova su jedinice druge etape uzorkovanja, dok su slučajno izabrane osobe unutar tih izabranih domaćinstava jedinice treće etape uzorkovanja. Veličina uzorka na nivo Bosne i Hercegovine je 7 991 domaćinstava. Stopa odgovora je 82,1%, odnosno 6 557 domaćinstava (stoji stopa odgovora = broj jedinica koje su odgovorile/sa broj jedinica izabran u uzorak).

Definicije

IKT (informacijske i komunikacijske tehnologije) su softveri i hardveri upotrijebljeni za komuniciranje podacima (npr. računar, telefaks, internet, fiksni i mobilni telefon).

Računari uključuju personalne računare (PC), prijenosne računare (laptop), tablete i ostale prijenosne uređaje (osim pamenih telefona).

Elektronska trgovina: Kupovina ili prodaja dobara ili usluga preko interneta.

NOTES ON METHODOLOGY

Purpose of the statistical survey

The purpose of this survey is to show the level of use of computers and other information and communication technologies, as well as the number of people in Bosnia and Herzegovina who are Internet users and for which the Internet is used. These data constitute an important source of information for the implementation of policies in the information society sector.

Legal framework

The concepts and definitions used in ICT surveys are harmonized with the Eurostat Methodology for Information Society Statistics, 2022., with the European Parliament and Council Regulation No. 808/2004 on Community Statistics on the Information Society.

Observation units

Observation unit are sampled based households members aged between 16 and 74.

Data collection method

Data were collected through telephone interviewing (CATI)

Sample size

The sample was designed as a three-stage stratified random sample. The sampling units of the first stage are one or more census districts. Randomly selected households with at least one household member aged 16-74 within these census districts are units of the second sampling stage, while randomly selected persons within these selected households are units of the third sampling stage. The sample size at the level of Bosnia and Herzegovina is 7 991 households. The response rate is 82.1%, or 6 557 households (response rate = number of units responded / with number of units selected in the sample).

Definitions

ICT (Information and Communication Technology) are software and hardware used for data communication (e.g. computer, fax, the internet, fixed mobile phone).

Computers include personal computers (PCs), portable computers (laptops), tablets and other portable devices except smartphones).

Electronic commerce: Purchase or sale of goods or services using the Internet.

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