



# SAOPĆENJE

## FIRST RELEASE



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GODINA / YEAR VII

SARAJEVO, 04.11.2022.

BROJ / NUMBER 1

## INFORMACIONO DRUŠTVO

### INFORMATION SOCIETY

### KORIŠTENJE INFORMACIONO - KOMUNIKACIJSKIH TEHNOLOGIJA U DOMAĆINSTVIMA I POJEDINAČNO, 2022., prvi rezultati

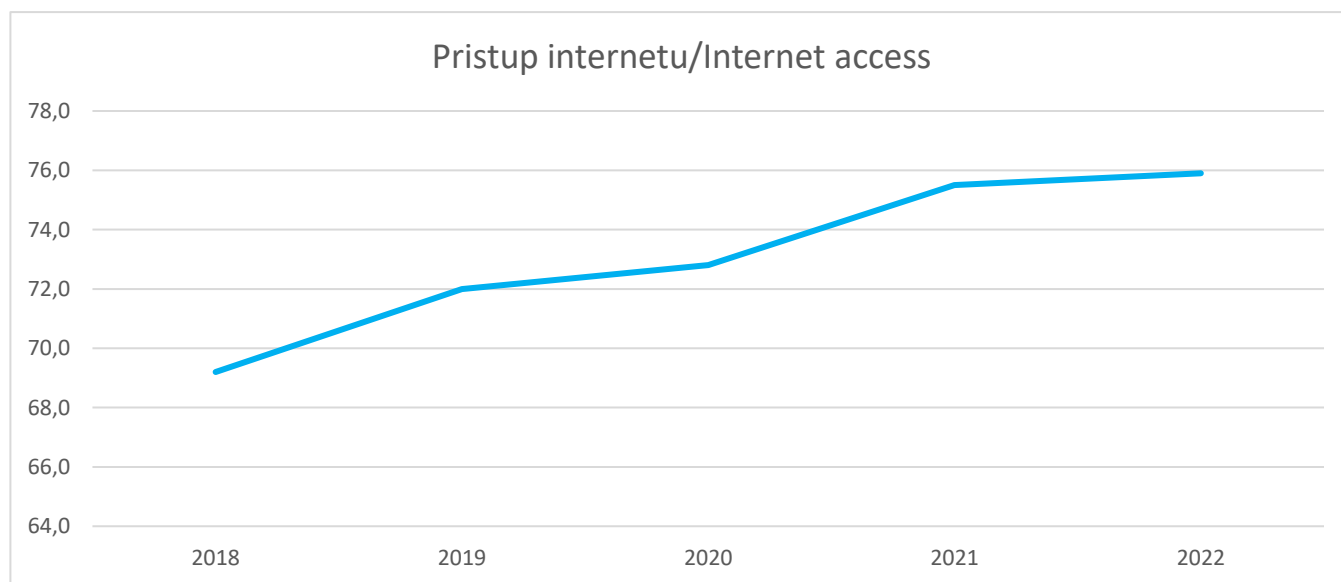
*Usage of information and communication technologies in households and individuals 2022, first results*

#### DOMAĆINSTVA / HOUSEHOLDS

<b>Pristup internetu u domaćinstvu / Internet access in the household</b>	<b>%</b>
Procenat domaćinstava koja imaju pristup internetu <i>Percentage of households with Internet access</i>	<b>75,9</b>
Procenat domaćinstava koja nemaju pristup internetu <i>The percentage of households that do not have access to the Internet</i>	<b>23,9</b>
Procenat domaćinstava koja ne znaju da li imaju pristup internetu <i>Percentage of households that do not know whether they have Internet access</i>	<b>0,2</b>

#### G.1.1. Procenat domaćinstava koja imaju pristup internetu, Bosna i Hercegovina

*G.1.1 Percentage of households with access to computers and the Internet, Bosnia and Herzegovina*



## Pojedinci: Upotreba interneta

Individuals: Use of the internet

%

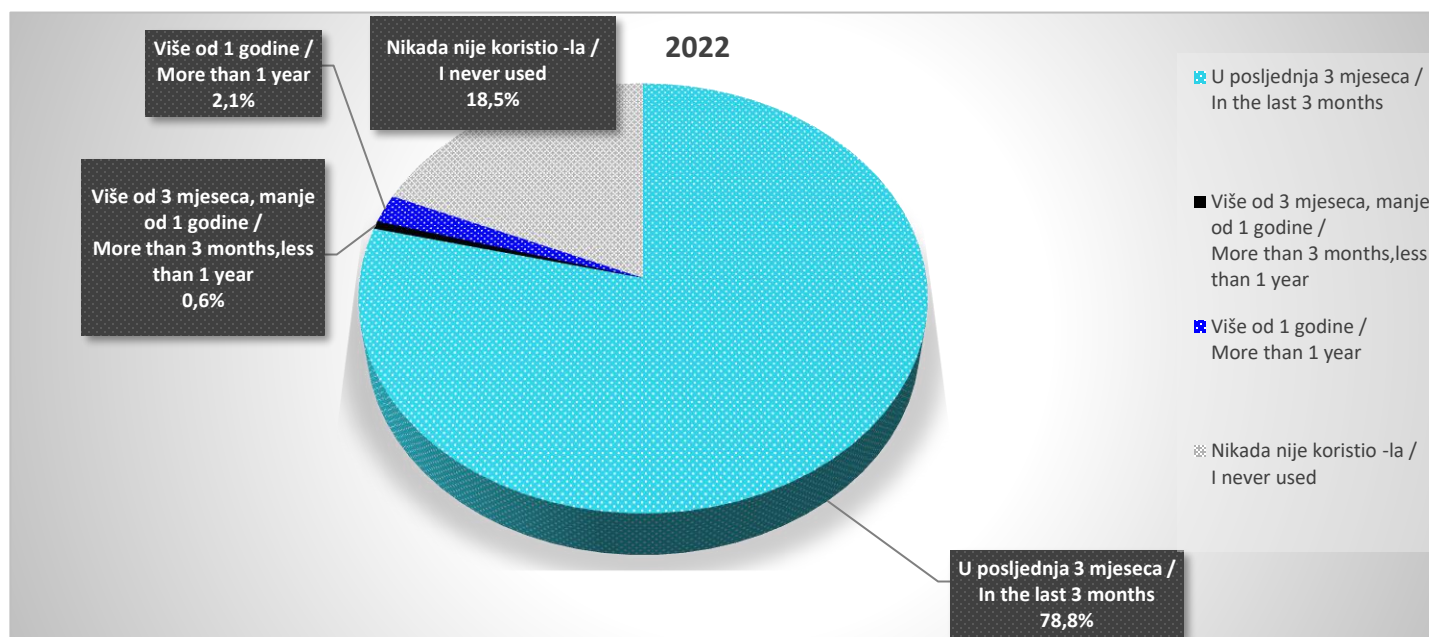
### Pojedinci zadnji put koristili internet:

Individuals used the Internet last time

• U posljednja 3 mjeseca / In the last 3 months	78,8
• Više od 3 mjeseca (manje od 1 godine) / More than 3 months (less than 1 year)	0,6
• Više od 1 godine / More than 1 year	2,1
• Nikada nisam koristio - la / Never used	18,5

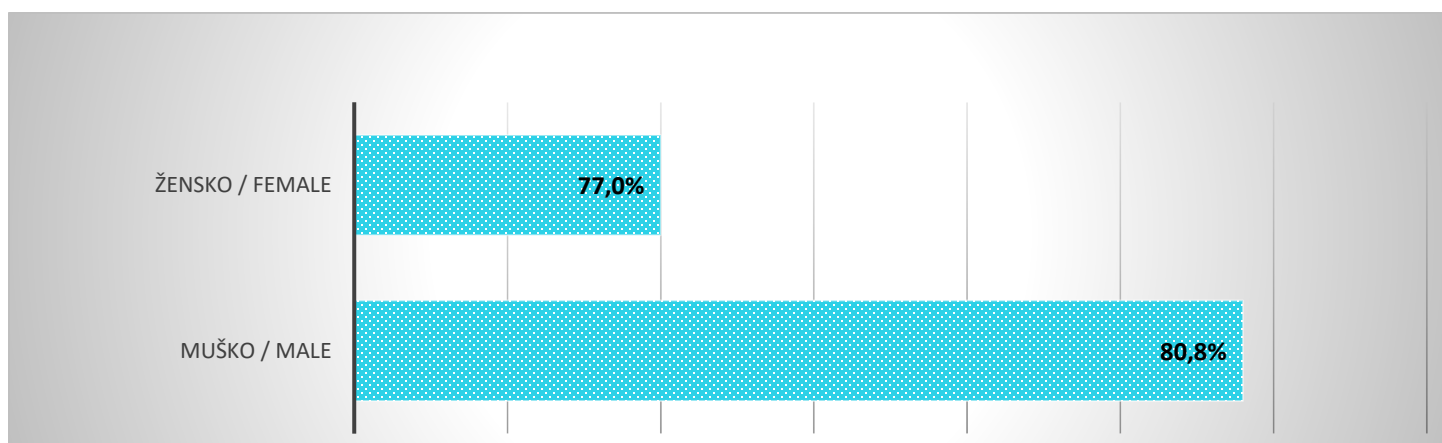
### G.1.2. Procenat pojedinaca, zadnji put koristili internet, Bosna i Hercegovina

G.1.2 Percentage of Individuals used the Internet the last time, Bosnia and Herzegovina



### G. 1.3 Udio korisnika interneta prema spolu, 2022. Bosna i Hercegovina<sup>1</sup>:

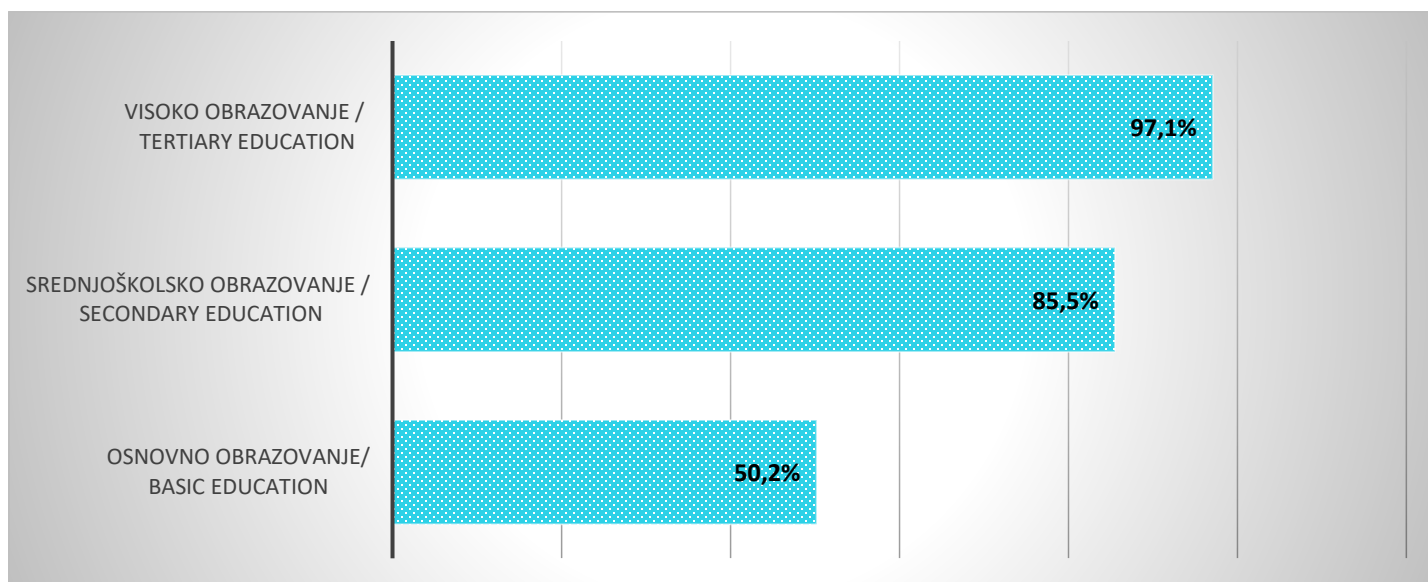
G. 1.3 Internet usage by individuals, by gender, 2022., Bosnia and Herzegovina:



<sup>1</sup> Podaci se odnose na lica koja koriste internet u posljednja 3 mjeseca.  
The data refers to persons who use the Internet in the last 3 months.

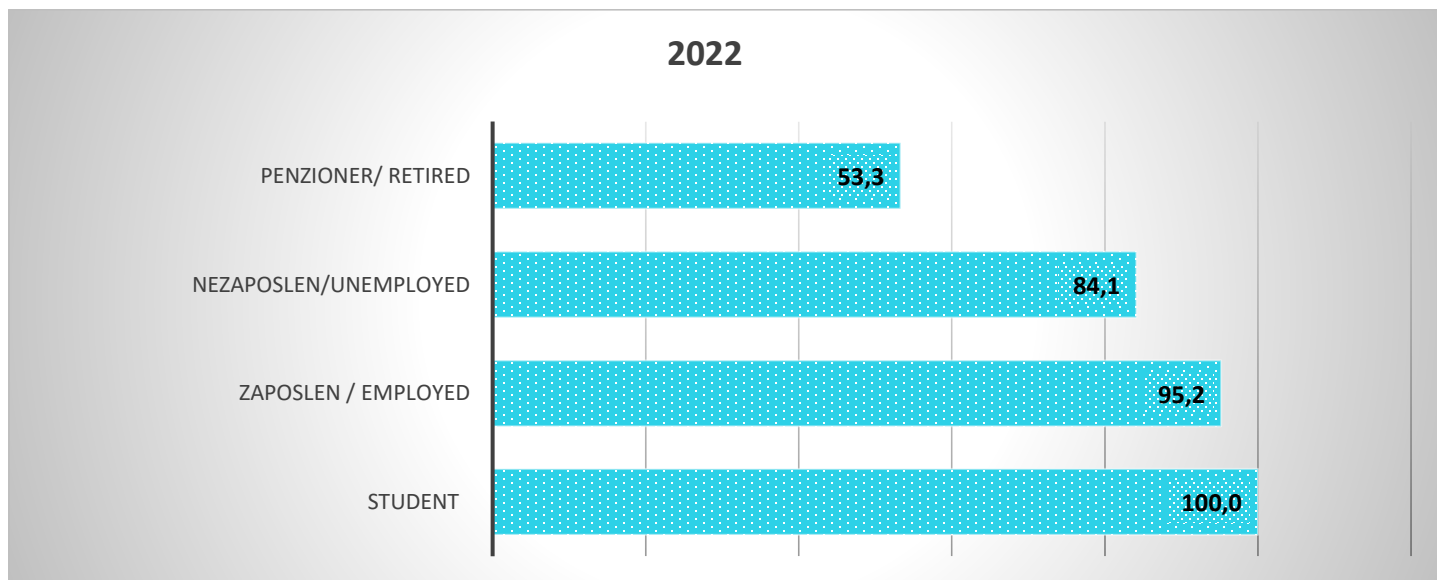
#### G. 1.4 Udio korisnika interneta prema nivou obrazovanja, 2022. Bosna i Hercegovina<sup>2</sup>:

G. 1.4 Internet usage by individuals, by level education, 2022., Bosnia and Herzegovina:



#### G. 1.5 Udio korisnika interneta, prema radnom statusu, 2022. Bosna i Hercegovina<sup>3</sup>:

G. 1.5 Internet usage by individuals, by by to employment situation, 2022., Bosnia and Herzegovina:

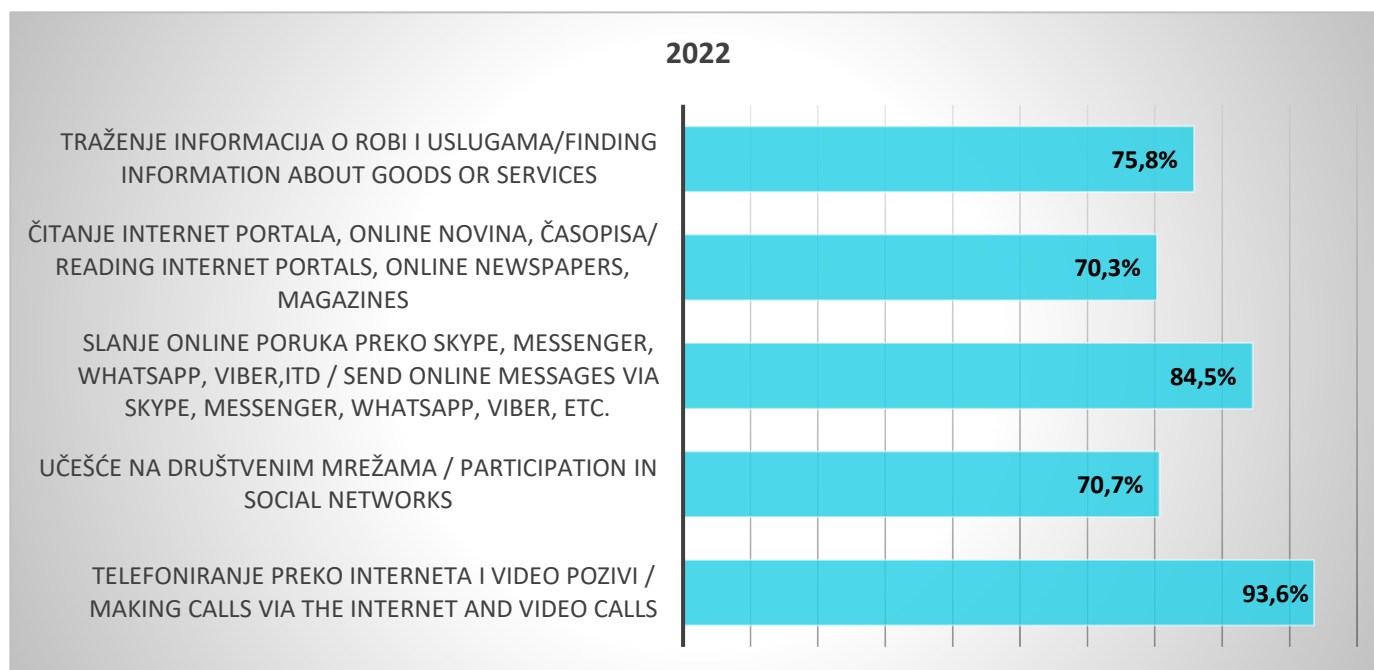


<sup>2</sup> Podaci se odnose na lica koja koriste internet u posljednja 3 mjeseca.  
The data refers to persons who use the Internet in the last 3 months.

<sup>3</sup> Podaci se odnose na lica koja koriste internet u posljednja 3 mjeseca.  
The data refers to persons who use the Internet in the last 3 months.

### G.1.6. Najčešći razlog korištenja interneta u privatne svrhe u 2022. Bosna i Hercegovina:<sup>4</sup>

G 1.6 The most common reason for using the Internet for private purposes in 2022., Bosnia and Herzegovina:

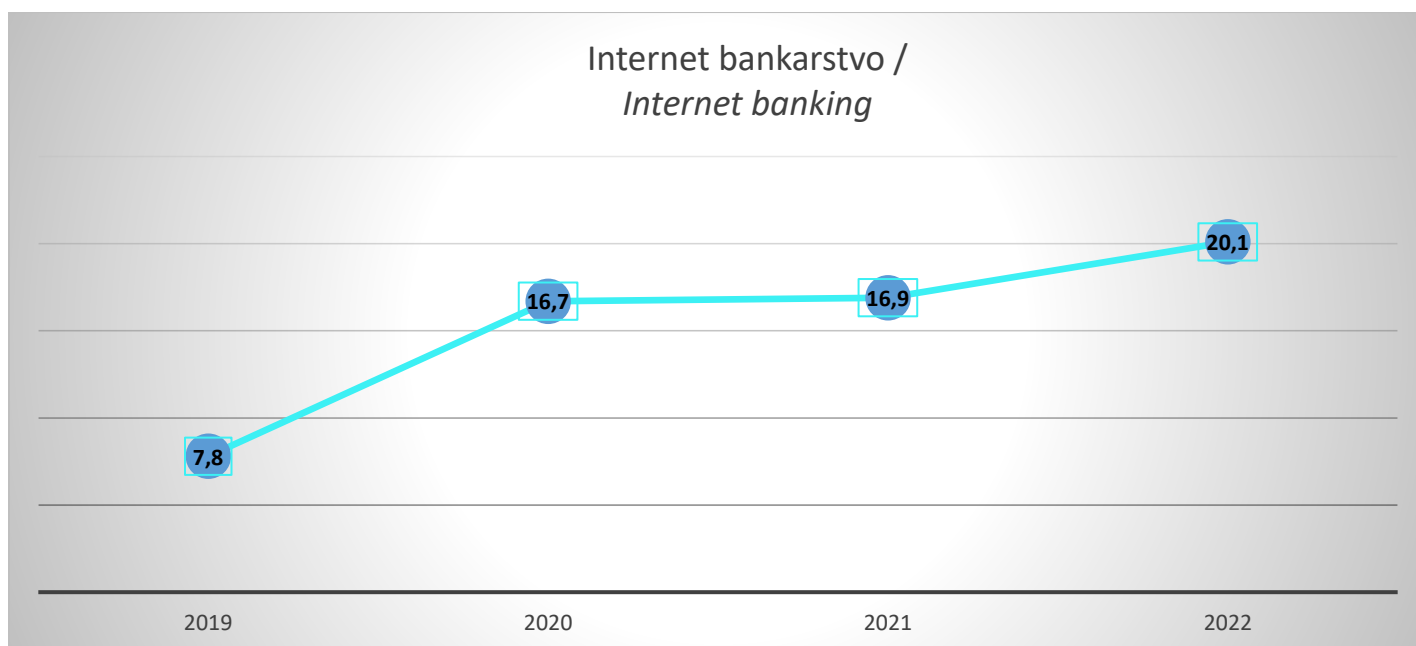


Od ukupnog broja pojedinaca koji koriste internet u zadnja 3 mjeseca, njih 20,1% koristi internet bankarstvo.

Of the total number of individuals who use the Internet in the last 3 months, 20.1% use Internet banking

### G.1.7. Korištenje usluge internet bankarstvo, Bosna i Hercegovina:

G.1.7 Use of internet banking service, Bosnia and Herzegovina:



<sup>4</sup> Podaci se odnose na lica koja koriste internet u posljednja 3 mjeseca.

The data refers to persons who use the Internet in the last 3 months.

## METODOLOŠKA OBJAŠNENJA

### Svrha istraživanja

Svrha ovoga istraživanja je prikazati nivo upotrebe računara i ostalih informaciono-komunikacijskih tehnologija, te broj osoba u Bosni i Hercegovini koji su korisnici interneta, i za koje se svrhe upotrebljava internet. Ovi podaci čine važan izvor informacija za provođenje politika u sektoru informacijskog društva.

### Pravna osnova

Koncepti i definicije koje se primjenjuju za IKT istraživanja usklađeni su sa Eurostatovom metodologijom za statistike o Informacionom društvu, 2022., sa regulativom Evropskog parlamenta i Vijeća br.808/2004 o statistici Zajednice o informacionom društvu.

### Jedinice posmatranja

Jedinica posmatranja je domaćinstvo izabrano u uzorak, a jedinica anketiranja je član domaćinstva koji ima između 16 i 74 godine starosti.

### Metoda prikupljanja podataka

Podaci su prikupljeni putem telefonskog anketiranja (CATI).

### Veličina uzorka

Uzorak je dizajniran kao troetažno stratifikovani slučajno izabrani uzorak. Jedinice uzorkovanja prve etape su jedan ili više popisnih krugova. Slučajno izabrana domaćinstva sa bar jednim članom domaćinstva starosti 16-74 godine unutar tih popisnih krugova su jedinice druge etape uzorkovanja, dok su slučajno izabrane osobe unutar tih izabranih domaćinstava jedinice treće etape uzorkovanja. Veličina uzorka na nivo Bosne i Hercegovine je 8167 domaćinstava. Stopa odgovora je 80,9%, odnosno 6605 domaćinstava (stoji stopa odgovora = broj jedinica koje su odgovorile/sa broj jedinica izabran u uzorak).

### Definicije

**IKT** (informacijske i komunikacijske tehnologije) su softveri i hardveri upotrijebljeni za komuniciranje podacima (npr. računar, telefaks, internet, fiksni i mobilni telefon).

**Računari** uključuju personalne računare (PC), prijenosne računare (laptop), tablete i ostale prijenosne uređaje (osim pamernih telefona).

**Elektronska trgovina:** Kupovina ili prodaja dobara ili usluga preko interneta.

## NOTES ON METHODOLOGY

### *Purpose of the statistical survey*

*The purpose of this survey is to show the level of use of computers and other information and communication technologies, as well as the number of people in Bosnia and Herzegovina who are Internet users and for which the Internet is used. These data constitute an important source of information for the implementation of policies in the information society sector.*

### *Legal framework*

*The concepts and definitions used in ICT surveys are harmonized with the Eurostat Methodology for Information Society Statistics, 2022., with the European Parliament and Council Regulation No. 808/2004 on Community Statistics on the Information Society.*

### *Observation units*

*Observation unit are sampled based households members aged between 16 and 74.*

### *Data collection method*

*Data were collected through telephone interviewing (CATI)*

### *Sample size*

*The sample was designed as a three-stage stratified random sample. The sampling units of the first stage are one or more census districts. Randomly selected households with at least one household member aged 16-74 within these census districts are units of the second sampling stage, while randomly selected persons within these selected households are units of the third sampling stage. The sample size at the level of Bosnia and Herzegovina is 8167 households. The response rate is 80.9%, or 6605 households (response rate = number of units responded / with number of units selected in the sample).*

### *Definitions*

*ICT (Information and Communication Technology) are software and hardware used for data communication (e.g. computer, fax, the internet, fixed mobile phone).*

*Computers include personal computers (PCs), portable computers (laptops), tablets and other portable devices except smartphones).*

*Electronic commerce: Purchase or sale of goods or services using the Internet.*

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*Published by the Agency for Statistics of the Bosnia and Herzegovina, 71000 Sarajevo, Zelenih beretki 26*

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